**Updated NCAHR 2020 Conference: Hearing Rehab Issues**

**Rescheduled for:** 10/09/2020 – 10/10/2020

**Holiday Inn Resort, Wrightsville Beach, N.C.**

**Total Credit Hours Offered = 10 [i.e., 1.0 CEUs]**

**Time-Ordered Agenda**

[There is a 10-minute break between sessions, unless a longer break is listed, below.]

**NOTE:** You are eligible to earn CEUs (credit hours), concerning those sessions for which:

1. you complete and return the “Updated NCAHR 2020 Learner Assessment” form that will be sent (via email) to each paid registrant, prior to the start of the conference; and
2. you are recorded, by NCAHR Representatives, as:
   (a) being electronically connected to the interactive, live-streamed broadcast (by 5 minutes after the start of each session), and you remain connected during the session; or
   (b) being physically present, at the broadcast site, during the session.

**Friday – Oct. 9th - 4 hours of presentations, sessions starting at 4:00 pm**

- **Session 1:** Signia – “YourSound Technology” Presents Acoustic-Motion Sensors  
  (1 hr) – 4:00 – 5:00 pm - HALB* Cat 1 – Michael Faulkner, Au.D./Clinical Education Specialist/Signia USA

- **Session 2:** ReSound – Benefits of ReSound One: M&RIE design  
  (1 hr) – 5:10 – 6:10 pm - HALB* Cat 1 – Cassandra Niemann, Au.D./Field Training Audiologist/GN ReSound

6:10 pm – 6:30 pm [20-minute Break]

- **Session 3:** Association between Hearing Loss and Patients' Falls  
  (1 hr) – 6:30 – 7:30 pm - HALB* Cat 1 – Kristal Riska, Ph.D./Duke University School of Medicine

- **Session 4:** Your Patients' Memory Loss Issues  
  (1 hr) – 7:40 – 8:40 pm - HALB* Cat 1 – Mary Ann Stone, Ph.D./Communication Care Consultants, N.C.

**Saturday – Oct. 10th – 6 hours of presentations, sessions starting at 8:15 am**

- **Session 5:** CaptionCall – Internet Protocol Captioned Telephone Services (IPCTS) Update  
  (1 hr) – 8:15 – 9:15 am - HALB* Cat 1 – Hansen Phangia, BC-HIS/National Account Director/CaptionCall

- **Session 6:** Presentation 1 – Earmold Acoustics: Review of Fundamentals (AAA Tier 1 CE eligibility)  
  (1.5 hrs) – 9:25 – 10:55 am - HALB* Cat 1 – Brian Fligor, Ph.D./Tobias & Battite, Inc. (Boston, MA) & Lantos Technologies (Wilmington, MA)

- **Session 7:** Allergies and Your Patients' Hearing Loss  
  (1 hr) – 11:05 am – 12:05 pm - HALB* Cat 1 – Mary Ann Stone, Ph.D./Communication Care Consultants, N.C.

12:05 pm – 12:25 pm [20-minute Break]

- **Session 8:** Presentation 2 – Earmold Acoustics: Advanced Tips and Tricks (AAA Tier 1 CE eligibility)  
  (1.5 hrs) – 12:25 – 1:55 pm - HALB* Cat 1 – Brian Fligor, Ph.D./Tobias & Battite, Inc. (Boston, MA) & Lantos Technologies (Wilmington, MA)

- **Session 9:** Starkey – Livio Edge AI: Benefits of Artificial Intelligence  
  (1 hr) – 2:05 – 3:05 pm - HALB* Cat 1 – Cory Surridge, Au.D./North Carolina Account Executive/Starkey

*HALB = N.C. State Hearing Aid Dealers & Fitters Board (aka Hearing Aid Licensing Board) CE Topic Content Category (Cat)
Updated NCAHR 2020 Conference: Hearing Rehab Issues

*Rescheduled for: 10/09/2020 – 10/10/2020*

Holiday Inn Resort, Wrightsville Beach, N.C.

**NOTE: Total CEUs = 1.00 CEUs = (10 Credit Hours)**

**Required Pre-Registration**

*All registration forms and payments must be submitted by postmark date: Thursday/September 24, 2020*

All of the following information must be completed, in order for your registration to be confirmed and CEUs/Credit Hours earned:

- Registrant’s Name: ____________________________
- Phone #: ____________________________
- Email Address: ____________________________
- Complete Business Name: ____________________________
- Preferred Mailing Address, including Zip Code: [This is my business address: □ YES – □ NO]

<table>
<thead>
<tr>
<th>CIRCLE ALL AMOUNTS DUE</th>
<th>Oct. 9th Friday DAY 1 4 hours</th>
<th>Oct. 10th Saturday DAY 2 6 hours</th>
<th>I request to attend on-site (i.e., be present at the Holiday Inn Resort, Wrightsville Beach, N.C.) Limited to the first (18) paid requests! Respond: YES or NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct. 9th Friday DAY 1 4 hours</td>
<td>Oct. 10th Saturday DAY 2 6 hours</td>
<td>I request to attend on-site (i.e., be present at the Holiday Inn Resort, Wrightsville Beach, N.C.) Limited to the first (18) paid requests! Respond: YES or NO</td>
<td></td>
</tr>
<tr>
<td>$ 50</td>
<td>$ 70</td>
<td>$ 50</td>
<td>$ 70</td>
</tr>
</tbody>
</table>

**CEUs/CE Credits**

CHECK EACH TYPE OF CEUs REQUESTED, and complete the required information:

- □ AAA CEUs: List AAA ID #:

  ALSO Requesting □ AAA TIER 1 CEUs, [if ABA-certified]

- □ ASHA CEUs: List ASHA ID #:

- □ IHS [S.C. DHEC] CE Credit Hours: List the last (4) digits of social security #:

- □ N.C. Hearing Aid Lic. Bd. (HALB) CEUs: List HALB license #:

Check #: ____________________________

Total Amount Paid: $ ____________________________

For refunds, written cancellations must be received by 11/08/2020. A $25 processing fee will be deducted from the refund amount.

Mail form & payment to: NCAHR, PO Box 1441, Greenville, NC 27835
Continuing Professional Education Approvals

Total Credit Hours Offered = 10 [i.e., 1.0 CEUs]

Updated NCAHR 2020 Conference: Hearing Rehab Issues
Rescheduled for: 10/09/2020 – 10/10/2020

AAA CEUs -- REMEMBER TO BRING YOUR AAA MEMBER ID NUMBER

NCAHR is approved by the American Academy of Audiology to offer Academy CEUs for this activity. The program is worth a maximum of 1.0 CEUs. Academy approval of this continuing education activity is based on course content only and does not imply endorsement of course content, specific products, or clinical procedure, or adherence of the event to the Academy's Code of Ethics. Any views that are presented are those of the presenter/CE Provider and not necessarily of the American Academy of Audiology.

ASHA CEUs -- REMEMBER TO BRING YOUR ASHA ACCOUNT NUMBER

This course is offered for 1.0 ASHA CEUs (Intermediate level, Professional area).
No course planner has disclosed any relevant financial or non-financial relationships.
Our presenters are employees, members, and/or consultants for their respective companies/organizations/agencies.

IHS CE Credit Hours and

South Carolina Dept. of Health and Environmental Control (S.C. DHEC) – REMEMBER YOU MUST SUBMIT THE LAST 4 DIGITS OF YOUR SOCIAL SECURITY NUMBER AND YOUR EMAIL ADDRESS

NCAHR is approved by the International Hearing Society to offer continuing education for this course. This course [CEN-334-20] is approved for up to 10.0 credits of continuing education (1 CE Credit = 1 contact hour). IHS approval of this course is based on the course's adherence to IHS's course approval requirements only and does not imply endorsement of the course content, specific products, clinical procedure.

HALB CEUs -- REMEMBER TO BRING YOUR HALB LICENSE NUMBER

This NCAHR program has been submitted for approval by the North Carolina State Hearing Aid Dealers and Fitters Board (HALB) for continuing education credits. CEUs earned for attendance at this program can be applied for 2021 license renewal, and can satisfy the 1.0 CEUs renewal requirement. This program is worth a maximum of 10.0 hours = 1.0 CEUs. All offered CEUs are in HALB Content Category 1.
Updated NCAHR 2020 Conference: Hearing Rehab Issues
Rescheduled for: 10/09/2020 – 10/10/2020

PRESENTERS

● **Session 1:** *Michael Faulkner, Au.D./Signia – “YourSound Technology” Presents Acoustic- Motion Sensors* – michael.faulkner@signiagusa.com
Dr. Faulkner is a Clinical Education Specialist for Signia; and he is responsible for training customers and sales staff on the company’s current software and products. Prior to joining Signia, he worked in an ENT setting, affiliated with UNC REX Healthcare, in Cary, N.C. He practiced as a clinical audiologist for 8 years, beginning in 2011. Michael received both his Bachelor of Science degree in Communication Disorders and his doctoral degree in Audiology from Central Michigan University. He holds an ASHA Certificate of Clinical Competence in Audiology.

● **Session 2:** *Cassandra Niemann, Au.D./ReSound – Benefits of ReSound One: M&RIE design* – cniemann@gnresound.com
Dr. Niemann graduated from Florida State University and completed her Au.D. at the University of South Alabama in 2017. After her graduation, she worked as a clinical audiologist at a large ENT practice in Orlando, Florida. Dr. Niemann moved to Charlotte, N.C.; and in March of 2020, Cassy joined the GN ReSound team as a Field Training Audiologist. Her territory covers Washington D.C. down to South Carolina.

● **Session 3:** *Kristal Riska, Ph.D./Duke University School of Medicine – Association between Hearing Loss and Patients' Falls* – kristal.riska@duke.edu
Dr. Riska is an Assistant Professor, in the Department of Head and Neck Surgery & Communication Sciences, at Duke University School of Medicine. She works with patients on a daily basis and sees firsthand the impact that vestibular (inner ear balance) problems and hearing loss can have on an individual and his/her family. She earned her Au.D. and Ph.D. degrees from East Carolina University, in 2011. Kristal holds an ASHA Certificate of Clinical Competence in Audiology.

● **Session 4:** *Mary Ann Stone, Ph.D./Communication Care Consultants, N.C. – Your Patients' Memory Loss Issues*

● **Session 7:** *Mary Ann Stone, Ph.D. – Allergies and Your Patients' Hearing Loss* – ma_stone@suddenlink.net
Dr. Stone is owner of Communication Care Consultants, Greenville, N.C. Her doctoral degree in Speech and Hearing Science was earned in 1978, from the University of Tennessee/Knoxville. She holds ASHA Certificates of Clinical Competence and N.C. Licensure in both Speech/Language Pathology and Audiology. Mary Ann has worked for over 40 years providing audiology/hearing aid services, as well as language-related services for adults. She has taught at 5 universities/colleges, and currently is an instructor in the English, Humanities, and Communications Department at Pitt Community College, Greenville, N.C.

● **Session 5:** *Hansen Phangia, BC-HIS/CaptionCall – Internet Protocol Captioned Telephone Services (IPCTS) Update* – HPhangia@captioncall.com
Hansen Phangia is the National Account Director with CaptionCall. He received his B.S. degree in Economics from the University of Utah. Hansen has had over a decade of experience creating creative
marketing campaigns, and implementing innovative training programs for the professional development of individuals in the hearing healthcare industry. He is a member of the International Hearing Society; and he is nationally board-certified in Hearing Instrument Sciences.

- **Session 6:** Brian Fligor, Ph.D./Tobias & Battite, Inc. (Boston, MA) & Lantos Technologies (Wilmington, MA) – Presentation 1 – Earmold Acoustics: Review of Fundamentals
- **Session 8:** Brian Fligor, Ph.D. – Presentation 2 – Earmold Acoustics: Advanced Tips and Tricks – brian@tobias-battite.com

Dr. Fligor is owner of Tobias & Battite, Inc., Hearing Wellness for New England (Boston, MA), and a practicing Audiologist. Additionally, he is longtime Chief Audiology Officer at Lantos Technologies (Wilmington, MA). Prior to joining Lantos, he was Director of Diagnostic Audiology at Boston Children's Hospital and Assistant Professor at Harvard Medical School. He holds a B.S. in Biomedical Engineering and a doctorate in Audiology from Boston University. Brian serves as adjunct faculty at Salus University; and he has published multiple articles and a book dealing with pediatric audiology. He is board-certified in Audiology by the American Board of Audiology (ABA).

- **Session 9:** Cory Surridge, Au.D./Starkey – Starkey – Livio Edge AI: Benefits of Artificial Intelligence – Cory_Surridge@starkey.com

Dr. Surridge is a N.C. Licensed Audiologist and Fellow of the American Academy of Audiology. He holds a Bachelor of Science degree in Audiology and Speech-Language Pathology, as well as a Doctorate of Audiology from Bloomsburg University of Pennsylvania, which he earned in 2014. Cory worked as a clinical audiologist for over 2 years in Pennsylvania. Dr. Surridge spent his next 4 years as the Director of Audiology at the Charlotte Speech and Hearing Center, in Charlotte, N.C. He joined the Starkey team in January, 2019; and he is now their North Carolina Account Executive.