04/01-02/2022

Live-streamed from the Holiday Inn Resort, Wrightsville Beach, N.C.

Total CEUs = 1.0 CEUs = (10 contact hours)

Time-Ordered Agenda

NOTE: You are eligible to earn CEUs, concerning those sessions for which:

- 1. you complete and return the "NCAHR 2022 Learner Assessment" form that will be sent (via email) to each paid registrant, prior to the start of the conference; <u>and</u>
- 2. you are recorded, by NCAHR Representatives, as:
 (a) being electronically connected to the interactive, live-streamed broadcast (by 5 minutes after the start of each session), and you remain connected during the session; or

(b) being physically present, at the broadcast site, during the session.

There is a 10-minute break between educational sessions, unless a longer break is listed below.

Friday – April 1st - 6 hours of presentations/educational sessions starting at 11:30 am <u>NCAHR Business Meeting: 11:00 – 11:25 am</u>

1 hr. – Session #1 – 11:30 am – 12:30 pm - Signia AX: Splitting the Processing with Augmented Xperience

Michael Faulkner, AuD/Clinical Education Specialist

• 1 hr. – Session #2 – 12:40 – 1:40 pm - **ReSound**: Advanced Fitting Solutions *Cassandra "Cassy" Niemann, AuD/Field Training Audiologist*

Break from 1:40 – 1:55 *pm*

 1 hr. – Session #3 – 1:55 – 2:55 pm – Phonak: Solutions to Improve Your Patient's Speech Understanding In Noise

Lauren Dickstein, AuD/Clinical Trainer

• 1 hr. – Session #4 – 3:05 – 4:05 pm - Widex MOMENT: Benefits of Ultra-fast Signal Processing *Susan de Bondt, AuD/Senior Clinical Product Specialist*

Break from 4:05 – 4:20 pm

• 1 hr. – Session #5 – 4:20 – 5:20 pm – **Topic – Panel Discussion**: Effects of Upcoming FDA's OTC Hearing Aid Rule on Practitioners' Service Delivery Models

Moderator: Marla H. Harris, Hearing Instrument Specialist – Next Level Hearing Care, Washington, N.C.

• 1 hr. – Session #6 – 5:30 – 6:30 pm – **Topic**: New Requirements for Hearing Care Providers Seeking ASHA Certification Renewal

Mary Ann Stone, Ph.D./Audiologist – Greenville, N.C.

Saturday – April 2nd – 4 hours of presentations/educational sessions starting at 8:30 am

• 1 hr. – Session #7 – 8:30 – 9:30 am - Topic: Effects of COVID on Hearing

Terry A. Hall, AuD/Audiologist – New Bern, N.C.

• 1 hr. – Session #8 – 9:40 – 10:40 am – **Starkey Thrive Care**: Tools to Support Patients & Caregivers *Andrea Hannan Dawkes, AuD/Senior Education and Training Audiologist*

Break from 10:40 – 10:55 *am*

• 1 hr. – Session #9 – 10:55 – 11:55 am - **Oticon More**: Understanding the Benefits for Your Patients *Robert Dowling, AuD/Educational and Training Specialist*

• 1 hr. – Session #10 – 12:05 – 1:05 pm – **Topic**: Defining Ethical Issues for Hearing Care Professionals *Mary Ann Stone, Ph.D./Audiologist – Greenville, N.C.*

All Sessions pertain to CE Content Category 1, re: the N.C. State Hearing Aid Dealers & Fitters Board (HALB)

NCAHR 2022 Hearing Rehab Conference

April 1-2, 2022

Live-streamed from Holiday Inn Resort, Wrightsville Beach, N.C.

Total CEUs = 1.00 CEUs = (10 Contact Hours)

Required Pre-Registration – Complete form – Mail form & payment to:

NCAHR, PO Box 1441, Greenville, NC 27835

All registration forms and payments must be submitted by <u>postmark date</u>: Thursday, 01/27/2022. If at least 30 persons do not pre-register, the submitted checks may be returned to those who did register by the 01/27/2022 deadline date. As discussed during the 2021 NCAHR General Business Meeting, NCAHR must receive enough money to cover the costs for this 2022 conference, and must meet the hotel's contract cancellation deadline date.

All of the following information must be completed, in order for your registration to be confirmed and CEUs earned

Registrant's Name:

Phone #:

Email Address (required):

Complete Business <u>Name</u>:

<u>Preferred Mailing Address, including Zip Code</u>: This is my business address: 🛛 YES – 🖵 NO

CIRCLE <u>Amount</u> <u>DUE</u>	2-day program, includes NCAHR 2022 membership	2-day program, if membership <u>NOT</u> desired	<u>I plan to attend on-site</u> (i.e., be present at the Holiday Inn Resort, Wrightsville Beach, N.C.) – NOTE: Meals <u>not</u> included in registration fee; but hotel restaurant carry-out can be delivered to the meeting room. Respond: YES <u>or</u> NO
	\$ 190 [*]	\$ 265 *	

CEUs/CE Credits

* Maximum of (2) types of credits <u>included in registration fee</u> [There is a \$20 processing charge for each additional credit request, <u>beyond</u> (2) requests] CHECK EACH TYPE OF CEUS REQUESTED, and complete the required information

AAA CEUs: List AAA ID #:

ASHA CEUs: List ASHA ID #:

□ N.C. Hearing Aid Lic. Bd. (HALB) CEUs: List HALB license #:

Check #:

Total Amount Paid: \$

For refunds, written cancellations must be received by 05/15/2022, with a \$25 processing fee deducted from the refund amount.

04/01-02/2022

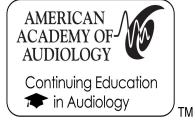
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Total CEUs = 1.0 CEUs (10 contact hours)

Continuing Professional Education

AAA CEUS -- YOUR AAA MEMBER ID NUMBER AND EMAIL ADDRESS ARE REQUIRED

NCAHR is approved by the American Academy of Audiology to offer Academy CEUs for this activity. **The program is worth a maximum of 1.0 CEUs.** Academy approval of this continuing education activity is based on course content only and does not imply endorsement of course content, specific products, or clinical procedure, or adherence of the event to the Academy's Code of Ethics. Any views that are presented are those of the presenter/CE Provider and not necessarily of the American Academy of Audiology.



ASHA CEUS -- YOUR ASHA ACCOUNT NUMBER AND EMAIL ADDRESS ARE REQUIRED



ASHA CE Provider approval and use of the Brand Block does not imply endorsement of course content, specific products or clinical procedures.

HALB CEUS -- YOUR HALB LICENSE NUMBER AND EMAIL ADDRESS ARE REQUIRED This program is worth a maximum of 10.0 hours = 1.0 CEUs.

This NCAHR program has been submitted for approval by the <u>North Carolina State Hearing Aid</u> <u>Dealers and Fitters Board (HALB)</u> for continuing education credits. CEUs earned for attendance at this program can be applied for <u>Year 2023</u> license renewal, and can satisfy the 1.0 CEUs renewal requirement. All offered CEUs are in HALB Content Category 1.

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Live-streamed from the Holiday Inn Resort, Wrightsville Beach, N.C.

Instructional Personnel Disclosures

In compliance with the requirements concerning transparency in course planning, delivery, and marketing, below is information on presenters' financial and non-financial interests **relevant to the content of their presentation** <u>and/or</u> relevant to the field of Hearing Rehabilitation.

Presenter	Session/Title	Financial Relationship	Relevant Non-financial Interests
Michael Faulkner, AuD/Clinical Education Specialist	 Day 1/Session #1 – 11:30 am – 12:30 pm - Signia AX: Splitting the Processing with Augmented Xperience 	Signia Employee	None
Cassandra "Cassy" Niemann, AuD/Field Training Audiologist	 Day 1/Session #2 – 12:40 – 1:40 pm - ReSound: Advanced Fitting Solutions 	ReSound Employee	None
Lauren Dickstein, AuD/Clinical Trainer	 Day 1/Session #3 – 1:55 – 2:55 pm – Phonak: Solutions to Improve Your Patient's Speech Understanding In Noise 	Phonak Employee	None
Susan de Bondt, AuD/Senior Clinical Product Specialist	 Day 1/Session #4 – 3:05 – 4:05 pm - Widex MOMENT: Benefits of Ultra-fast Signal Processing 	Widex Employee	None
Moderator: Marla H. Harris, Hearing Instrument Specialist – Next Level Hearing Care, Washington, N.C.	 Day 1/Session #5 – 4:20 – 5:20 pm – Topic – Panel Discussion: Effects of Upcoming FDA's OTC Hearing Aid Rule on Practitioners' Service Delivery Models 	Next Level Hearing Care, Washington, N.C. Employee	NCAHR President
Mary Ann Stone, Ph.D./Audiologist – Greenville, N.C.	 Day 1/Session #6 – 5:30 – 6:30 pm – Topic: New Requirements for Hearing Care Providers Seeking ASHA Certification Renewal 	Communication Care Consultants, Greenville, N.C. Owner	NCAHR Secretary-Treasurer
Terry A. Hall, AuD/Audiologist – New Bern, N.C.	 Day 2/Session #7 – 8:30 – 9:30 am - Topic: Effects of COVID on Hearing 	RETIRED [former CarolinaEast ENT & Audiology Employee]	NCAHR Vice-President

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Instructional Personnel Disclosures

In compliance with the requirements concerning transparency in course planning, delivery, and marketing, below is information on presenters' financial and non-financial interests **relevant to the content of their presentation** <u>and/or</u> relevant to the field of Hearing Rehabilitation.

Presenter	Session/Title	Financial Relationship	Relevant Non-financial Interests
Andrea Hannan Dawkes, AuD/Senior Education and Training Audiologist	 Day 2/Session #8 – 9:40 – 10:40 am – Starkey Thrive Care: Tools to Support Patients & Caregivers 	Starkey Employee	None
Robert Dowling, AuD/Educational and Training Specialist	 Day 2/Session #9 – 10:55 – 11:55 am - Oticon More: Understanding the Benefits for Your Patients 	Oticon Employee	Bilateral Cochlear Implant User
Mary Ann Stone, Ph.D./Audiologist – Greenville, N.C.	 Day 2/Session #10 – 12:05 – 1:05 pm – Topic: Defining Ethical Issues for Hearing Care Professionals 	Communication Care Consultants, Greenville, N.C. Owner	NCAHR Secretary-Treasure

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Live-streamed from the Holiday Inn Resort, Wrightsville Beach, N.C.

SESSION LEARNER OUTCOMES

At the end of the session, the participants will be able to:

SESSION/TITLE	OUTCOME #1	OUTCOME #2	OUTCOME #3
Day 1/Session #1 – 11:30 am – 12:30 pm - Signia AX : Splitting the Processing with Augmented Xperience	describe (2) enhanced features of the Signia AX platform	identify the focal area of each of the (2) Signia AX processors	explain how to use Dynamic Soundscape Processing in the Signia Connexx software
Day 1/Session #2 – 12:40 – 1:40 pm – ReSound : Advanced Fitting Solutions	define "Automatic Receiver Detection"	list the (3) battery types/sizes for ReSound ONE	explain the purpose for "Ultra Focus"
Day 1/Session #3 – 1:55 – 2:55 pm – Phonak : Solutions to Improve Your Patient's Speech Understanding In Noise	describe (2) advanced features available in Paradise devices	identify candidates for Phonak's ActiveVent receivers	explain how Phonak Roger technology works
Day 1/Session #4 – 3:05 – 4:05 pm - Widex MOMENT : Benefits of Ultra- fast Signal Processing	describe (2) effects of the "Comb Filter Effect"	list (2) advantages of shorter processing speeds in hearing aids	identify (2) elements of delay-related parameters that listener's rated as superior with PureSound
Day 1/Session #5 – 4:20 – 5:20 pm – Topic – Panel Discussion : Effects of Upcoming FDA's OTC Hearing Aid Rule on Practitioners' Service Delivery Models	discuss how the FDA is justifying its 120 dB maximum output limit	present an argument against the 120 dB maximum output limit	explain who will be affected by the "prescription-only" status provision of the FDA rule

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Live-streamed from the Holiday Inn Resort, Wrightsville Beach, N.C.

SESSION LEARNER OUTCOMES

At the end of the session, the participants will be able to:

SESSION/TITLE	OUTCOME #1	OUTCOME #2	OUTCOME #3
Day 1/Session #6 – 5:30 – 6:30 pm – Topic : New Requirements for Hearing Care Providers Seeking ASHA Certification Renewal	define the term "DEI"	explain "Cultural Humility"	give an example of a "culturally responsive practice"
Day 2/Session #7 – 8:30 – 9:30 am - Topic : Effects of COVID on Hearing	list (2) reasons reported for hearing issues being associated with COVID	name a published study, after 2020, addressing hearing issues and COVID	identify the most commonly reported hearing issue associated with COVID
Day 2/Session #8 – 9:40 – 10:40 am – Starkey Thrive Care: Tools to Support Patients & Caregivers	explain (2) features in the Thrive App that support individuals with memory impairments	list (2) features in the Thrive App that can assist individuals with dexterity/mobility challenges	describe the value of the Thrive App for caregivers
Day 2/Session #9 – 10:55 – 11:55 am - Oticon More: Understanding the Benefits for Your Patients	define "MoreSound Amplifier"	explain why Oticon More circuitry improves patients' understanding of speech	list 2 "BrainHearing" benefits in Oticon's Polaris devices
Day 2/Session #10 – 12:05 – 1:05 pm – Topic : Defining Ethical Issues for Hearing Care Professionals	name (2) ethical theories	define "Beneficence"	list (2) ethical decision-making models

04/01-02/2022

Live-streamed from the Holiday Inn Resort, Wrightsville Beach, N.C.

Introducing (8) Presenters & (1) Moderator

Friday – April 1st

Day 1/Session #1 – 11:30 am – 12:30 pm - Signia AX: Splitting the Processing with Augmented Xperience *Michael Faulkner, AuD/Clinical Education Specialist - Michael Faulkner <michael.faulkner@wsa.com>* Dr. Faulkner is a Clinical Education Specialist for Signia; and he is responsible for training customers and sales staff on the company's current software and products. Prior to joining Signia in 2019, he practiced as a Clinical Audiologist in an ENT setting affiliated with UNC REX Healthcare, in Cary, N.C., from 2011 to 2019. Michael received his Bachelor of Science Degree in Communication Disorders, as well as his doctoral degree in Audiology (Au.D.) in 2011, from Central Michigan University. He holds a Certificate of Clinical Competence from ASHA (CCC-A); and he has been a N.C. Licensed Audiologist since 2011. He is a fellow of the American Academy of Audiology.

Day 1/Session #2 - 12:40 - 1:40 pm - ReSound: Advanced Fitting Solutions

Cassandra "Cassy" Niemann, AuD/Field Training Audiologist - Cassy Niemann < <u>cniemann@gnresound.com</u> > Dr. Niemann obtained her Bachelor of Science degree in Communication Science and Disorders from Florida State University. She went on to earn her Doctorate in Audiology (Au.D.), at the University of South Alabama, in 2017. After her graduation, she worked as a Clinical Audiologist at the Ear, Nose, Throat & Plastic Surgery Associates in Orlando, Florida. Dr. Niemann moved to Charlotte, N.C.; and in March of 2020, Cassy joined the GN ReSound team as a Field Training Audiologist. Her territory covers from Washington, D.C. down to South Carolina. She is a licensed Audiologist in the state of Florida. Cassy is also a member of ASHA and a member of the American Academy of Audiology.

Day 1/Session #3 - 1:55 - 2:55 pm – Phonak: Solutions to Improve Your Patient's Speech Understanding In Noise

Lauren Dickstein, AuD/Clinical Trainer - Dickstein, Lauren <Lauren.Dickstein@phonak.com>

Dr. Lauren Dickstein is a Clinical Trainer at Phonak US. She has 16 years of clinical experience working in ENT and hospital settings, including supervising the outpatient audiology clinic and the newborn hearing screening program for Sibley Memorial Hospital, in Washington, D.C. Prior to joining Phonak, Lauren worked as a Clinical Education Specialist for Signia for over 3 years. Dr. Dickstein received both her undergraduate and graduate degrees from the University of Maryland, College Park. Her doctorate degree is from A.T. Still University's Arizona School of Health Sciences.

Day 1/Session #4 – 3:05 – 4:05 pm - Widex MOMENT: Benefits of Ultra-fast Signal Processing

Susan de Bondt, AuD/Senior Clinical Product Specialist - Susan de Bondt <susan.debondt@widexsound.com>

Dr. Susan de Bondt's audiology experience spans 30 years and includes ENT and Audiology private practice ownership/management; provision of fee-basis Audiology services through Bay Pines VA Healthcare System in southwest Florida; and 10 years as a Product Specialist/Trainer for two global manufacturers. Her current employment with Widex began in April of 2015, as a Professional Education Manager for South Florida and the Carolinas. Susan received her Masters of Science Degree in Audiology from the University of South Florida, and she completed a Doctorate in Audiology (Au.D) from the University of Florida in 2000. She is a licensed Audiologist in the state of Florida. She is a fellow of the American Academy of Audiology, and a member of the Florida Academy of Audiology.

Day 1/Session #5 – 4:20 – 5:20 pm – Topic – Panel Discussion: Effects of Upcoming FDA's OTC Hearing Aid Rule on Practitioners' Service Delivery Models

Moderator: Marla H. Harris, Hearing Instrument Specialist – Next Level Hearing Care, Washington, N.C. -MHH <marlaharris1948@gmail.com>

Ms. Marla Harris has worked for over 25 years as a North Carolina licensed Hearing Instrument Specialist. Marla is currently employed by Next Level Hearing Care, formerly Hearing Health USA, with offices in Greenville and Washington, N.C. She obtained her license, issued by the N.C. Hearing Aid Dealers and Fitters Board, in 1995. Marla has provided hearing healthcare services throughout Eastern North Carolina, since the time that she started working for Smith's Hearing Aid Service in the 1990s; and she later worked for Doctor's Hearing Care Center in Greenville, N.C. Marla also has a background in customer service and in insurance sales. Ms. Harris previously served as a member of the NCAHR Board of Directors; and she is the current NCAHR President.

Day 1/Session #6 - 5:30 - 6:30 pm – Topic: New Requirements for Hearing Care Providers Seeking ASHA Certification Renewal

Mary Ann Stone, Ph.D./Audiologist – Greenville, N.C. - MAS <ma_stone@suddenlink.net>

Dr. Stone is owner of Communication Care Consultants, Greenville, N.C. Her doctoral degree in Speech and Hearing Science was earned in 1978, from the University of Tennessee/Knoxville. She holds ASHA Certificates of Clinical Competence and N.C. Licensure in both Speech/Language Pathology and Audiology. Mary Ann has worked for over 40 years providing audiology/hearing aid services, as well as language-related services for adults. She has taught at 5 universities/colleges, and currently is an instructor in the English, Humanities, and Communications Department at Pitt Community College, Greenville, N.C. Dr. Stone previously served as the NCAHR President; and she is the long-standing NCAHR Secretary-Treasurer.

Saturday – April 2nd

Day 2/Session #7 – 8:30 – 9:30 am - Topic: Effects of COVID on Hearing

Terry A. Hall, AuD/Audiologist – New Bern, N.C. - TAH <tandbhall82@yahoo.com>

Dr. Terry A. Hall completed his Doctorate in Audiology (Au.D.) from the University of Florida, in 2000. He received his Masters of Arts Degree from the University of Mississippi. He served as a Clinical Audiologist, in New Bern, N.C., from the 1980s until the end of 2021. His former employer is known as CarolinaEast Health Systems (CarolinaEast ENT & Audiology). Dr. Hall has been a N.C. Licensed Audiologist since 1982. Terry previously served as the NCAHR President; and he is the long-standing NCAHR Vice-President. He holds a Certificate of Clinical Competence from ASHA (CCC-A).

Day 2/Session #8 – 9:40 – 10:40 am – Starkey Thrive Care: Tools to Support Patients & Caregivers Andrea Hannan Dawkes, AuD/Senior Education and Training Audiologist - Andrea Hannan Dawkes <Andrea_HannanDawkes@starkey.com>

Dr. Andrea Hannan Dawkes joined Starkey in 2010 as a member of the Education and Training team. In her current role as a senior member of the group, she assists in the development of educational materials, leads training classes, and serves as the liaison for Starkey's university and student initiatives. Prior to joining Starkey, Andrea worked as a clinical audiologist in a variety of medical centers; served as an audiology clinical supervisor and adjunct faculty member at Hofstra University; and contributed to research efforts involving signal detection, hearing aid performance, and signal processing. She earned her Master of Arts degree in Audiology from the University of Maryland at College Park. Her Doctor of Audiology degree is from the Arizona School of Health Sciences. Dr. Dawkes is a fellow of the American Academy of Audiology, and she holds a Certificate of Clinical Competence from ASHA (CCC-A).

Day 2/Session #9 – 10:55 – 11:55 am - Oticon More: Understanding the Benefits for Your Patients *Robert Dowling, AuD/Educational and Training Specialist - Robert Dowling (RDOW) <RDOW@oticon.com>* Dr. Rob Dowling is an Educational and Training Specialist; and he has been with Oticon over 10 years. With Oticon, he has also been an Account Manager within the private sector, as well as for their Government Services and VA. He has more than 25 years experience in the hearing profession, with a strong background in training, account support, and business development with both retail and medical practices. Dr. Dowling worked as a clinician for almost 10 years. Rob has been a hearing instrument user for most of his life; and he currently has bilateral cochlear implants. He holds a Master of Arts in Audiology from the State University of New York at Buffalo, and a Doctor of Audiology from the Arizona School of Health Sciences. Dr. Dowling is a fellow of the American Academy of Audiology, and he is a N.C. Licensed Audiologist.

Day 2/Session #10 – 12:05 – 1:05 pm – Topic: Defining Ethical Issues for Hearing Care Professionals *Mary Ann Stone, Ph.D./Audiologist – Greenville, N.C.* [See description at Day 1/Session #6]

04/01-02/2022

Live-streamed from the Holiday Inn Resort, Wrightsville Beach, N.C.

(10) Session Topics

Friday – April 1st

Day 1/Session #1 – 11:30 am – 12:30 pm - Signia AX: Splitting the Processing with Augmented Xperience *Michael Faulkner, AuD/Clinical Education Specialist*

Dr. Faulkner will be discussing the rationale, technological advances, operational features, and benefits of the Signia AX hearing instruments' circuitry which includes "Dynamic Soundscape Processing" within the Signia Connexx software.

Day 1/Session #2 – 12:40 – 1:40 pm - ReSound: Advanced Fitting Solutions Cassandra "Cassy" Niemann, AuD/Field Training Audiologist

Dr. Niemann will be discussing the ReSound ONE hearing instrument which has been expanded to offer comprehensive hearing in any environment, by means of its "Automatic Receiver Detection" and "Ultra Focus" features.

Day 1/Session #3 - 1:55 - 2:55 pm – Phonak: Solutions to Improve Your Patient's Speech Understanding In Noise

Lauren Dickstein, AuD/Clinical Trainer

Dr. Lauren Dickstein will be explaining the advanced features available in Phonak Paradise hearing instruments, as well as providing an explanation of the benefits to specific patients when they are wearing Phonak's ActiveVent receivers.

Day 1/Session #4 – 3:05 – 4:05 pm - Widex MOMENT: Benefits of Ultra-fast Signal Processing Susan de Bondt, AuD/Senior Clinical Product Specialist

Dr. de Bondt will be presenting a discussion of the advantages of shorter processing speeds in hearing aids. She will be explaining the elements of delay-related parameters that listener's rated as superior via Widex's "PureSound" technology.

Day 1/Session #5 – 4:20 – 5:20 pm – Topic – Panel Discussion: Effects of Upcoming FDA's OTC Hearing Aid Rule on Practitioners' Service Delivery Models

Moderator: Marla H. Harris, Hearing Instrument Specialist – Next Level Hearing Care, Washington, N.C. Ms. Marla Harris will be introducing a summary of the FDA's proposed rule to develop a category of Over-The-Counter hearing instruments. She will explain how the FDA is justifying its 120 dB maximum output limit; and she will open the discussion by panel members concerning the effects of this proposed rule on hearing healthcare practitioners.

Day 1/Session #6 - 5:30 - 6:30 pm – Topic: New Requirements for Hearing Care Providers Seeking ASHA Certification Renewal

Mary Ann Stone, Ph.D./Audiologist – Greenville, N.C.

Dr. Stone will present a summary of the new professional development requirements adopted by ASHA, as of 2020, concerning Audiologists' certification renewals. She will explain the timelines for earning the required CEUs, and the specific types of topics/courses that will be accepted for the ASHA's three required categories of continuing professional education.

Saturday – April 2nd

Day 2/Session #7 – 8:30 – 9:30 am - Topic: Effects of COVID on Hearing *Terry A. Hall, AuD/Audiologist – New Bern, N.C.*

Dr. Terry A. Hall will present his discussion of studies since 2020 that have linked COVID 19 to hearing-related issues such as sudden hearing loss, balance problems, and tinnitus. He will introduce the reasons reported for hearing issues being associated with COVID.

Day 2/Session #8 – 9:40 – 10:40 am – Starkey Thrive Care: Tools to Support Patients & Caregivers *Andrea Hannan Dawkes, AuD/Senior Education and Training Audiologist*

Dr. Andrea Hannan Dawkes will be discussing Starkey's circuitry features, available to Evolv AI hearing aid users, in the Starkey Thrive mobile app. She will explain how the Thrive Care app can provide peace of mind for hearing aid users, their loved ones, and hearing healthcare professionals.

Day 2/Session #9 – 10:55 – 11:55 am - Oticon More: Understanding the Benefits for Your Patients *Robert Dowling, AuD/Educational and Training Specialist*

Dr. Rob Dowling will be discussing how Oticon's More circuitry can improve patients' understanding of speech. He will describe the "BrainHearing" benefits in Oticon's Polaris devices, including the advantages of the "MoreSound Amplifier" feature.

Day 2/Session #10 – 12:05 – 1:05 pm – Topic: Defining Ethical Issues for Hearing Care Professionals *Mary Ann Stone, Ph.D./Audiologist – Greenville, N.C.*

Dr. Stone will present a description of some of the basic theories and models for decision-making which underlie the concept of "ethics." She will relate this information to ethical situations/dilemmas that can be faced by hearing healthcare providers when dealing with patients, co-workers, students, and hearing industry representatives.

04/01-02/2022 Live-streamed from the Holiday Inn Resort Wrightsville Beach, N.C.

1706 N. Lumina Ave., Wrightsville Beach, N.C.

On-site attendance is optional for 2022 NCAHR Conference registrants. The hotel is currently performing renovations, including remodeling its restaurant. Meals are not provided as part of the 2022 NCAHR Conference pre-registration fees; however, the hotel will be accepting "carry-out" orders from conference attendees. Your meals may be enjoyed, during our conference sessions, while you are present in our meeting room ("Turtlewatch") which is located down the hall [on the left side] from the check-in/reception desk. New Hanover County officials are not requiring masks to be worn at any locations, and there are no other COVID-related restrictions (Information confirmed 02/09/2022).



There is a \$7 daily Parking Fee, for overnight guests with (1) vehicle.

2022 Hotel Reservation <u>Deadline</u> is Tuesday, March 8, 2022

N.C. Academy of Hearing Rehab Special Room Rates

The following rates apply for Thurs. thru Sat. night room reservations [*March 31 – April 2, 2022*]: Oceanfront = \$189/night <u>or</u> Harborview = \$164/night, for 1 - 2 persons/room (<u>plus tax</u>)

Online Room Booking Link – Group Code = AOH

https://www.holidayinnresorts.com/redirect?

path=asearch&brandCode=RS&localeCode=en®ionCode=1&hotelCode=WRGNC&checkInDate=31&checkI nMonthYear=022022&checkOutDate=03&checkOutMonthYear=032022&rateCode=6CBARC&_PMID=998015 05&GPC=AOH&cn=no&viewfullsite=true

> (If you prefer to place a Toll-Free Call for room reservations, to the Holiday Inn's call center: 1-800-465-4329)